



Our Warehousing

Approximately 41,400 square feet and growing, with over 6220 storage locations with the ability to expand much further. Designed for maximum flexibility to accommodate a variety of clients.

- Volume scalability and shipment size (LTL, truckload, pallets, small package, etc.)
- Services provided to over 182 clients
- More than 3,000 orders processed each day. Over 208,413 lines transacted each month.
- Less than 20 miles from end-of-runway access at the FedEx Terminal at the Louisville International Airport.

General Operations

A full service 3PL warehouse. Operations include inventory receiving, put-away, order fulfillment, and shipping. Specialized services include: product configuration, quality assurance evaluation, returns management, repackaging and critical parts deployment.

- Have the ability to rush one to multiple groups of orders through the warehouse.
- Orders prepared as late as 6:00 PM for FedEx Express.
- Deliveries to facility as early as 7:00 AM.
- Real Time Customer Service interaction and resolution from 7:00 AM to 6:00 PM

Technology

Technology systems (warehouse management, order management, shipping) are both proprietary and best of breed commercially. A variety of IT systems are used to meet customer preferences and customization.

- Wireless, EDI, Web, radio frequency
- Sophistication of technology utilized depends on customer requirements.

Carrier Pickup Times

- USPS Priority – 1:00 PM
- FedEx Ground – 5:30 PM
- FedEx Express – 7:30 PM
- Standard Package – 8:30 PM
- SP Sweep Truck – 11:30 PM

Standard Operating Parameters

- Open 20 hours a day with operations on two shifts.
- Standard Order Cut off 3:00 PM. FedEx order cut off 3:30 PM.
- Produce over 60% of “Same day” work each day
- Produce 99.75% of all “OnTime” work within the first business day.